

Before the House Call

Prior to us making any house call to you, call us at (805-501-6765) for any questions about your coin-operated machine! Let's try to solve this together to potentially save you the cost of such a visit...(The machine in question must a legal slot machine to own in a state that permits such ownership. We will not give assistance to repair reproduction slot machines, slot machines less than 25 years of age, or Pachislo machines. If time is not of the essence, we will come up with several solutions in a day or two for you to try. This service is complimentary by phone, text, FAX or email only. If we make a house call, the house call fee applies.)

Please download [this document](#) to help us better understand the problem(s) you are having with your slot machine. Or, just be able to answer the following when you do call:

- Name of machine (Bally, Caille, IGT, Mills, etc.)
- Type of machine (mechanical, electromechanical, video, electronic, Pachinko)
- Denomination (5-cent, 10-cent, 25-cent, 50-cent, dollar: Eisenhower or SBA)
- Age of machine (must be 25 years and older)
- Date of manufacture (as best as you can determine)
- Problem (jammed, not paying, electrical problem, etc.)

(Springs, fuses, batteries, bulbs are extra. We ask that you be present when we repair your machine during our house call. We will let you know if any major repairs and/or parts are needed before any work is performed. These prices are subject to change without notice as fuel costs change. Mileage is **fifty (50)** cents per mile and is measured - **roundtrip total mileage** - beginning from our location to yours and back to ours. Call us before taking any slot machine to us. If you decide to ship your slot machine to us, we are not responsible for any damages incurred by you for packing, loading, shipping/transporting your slot machine to/from us. However, we will exercise **great care** when we pick it up and drop it off to/from your location. Slot machines are heavy and have many fragile components. We ask that you have sufficient help to properly pack, load and ship your slot machine to us. The above prices do not include slot machine stands, slot glass or other casino-related items. **Blue numerals** on the fee schedule are US Dollars.)